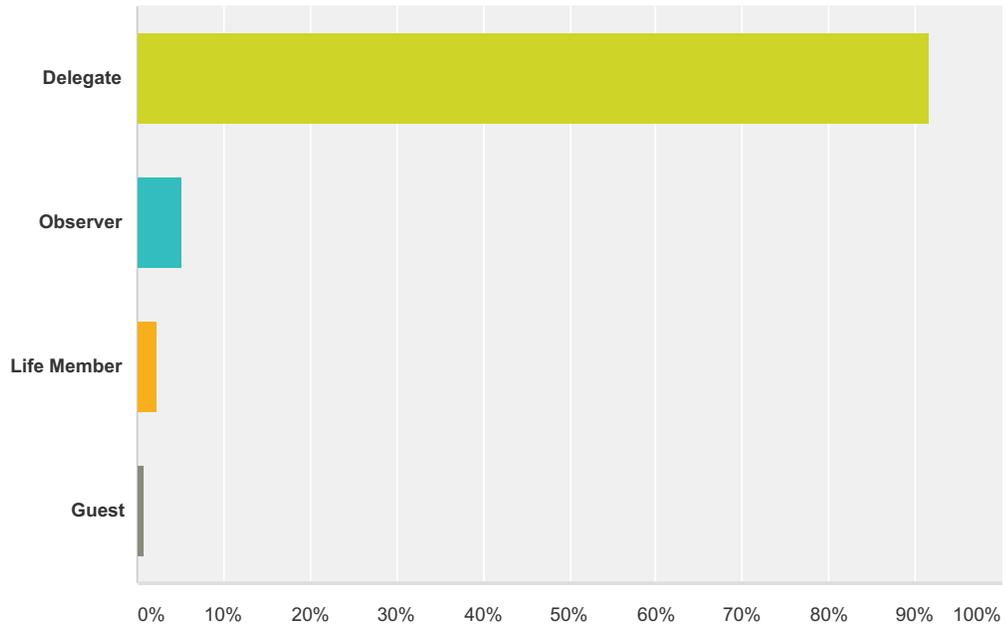


Q1 What is your Convention status?

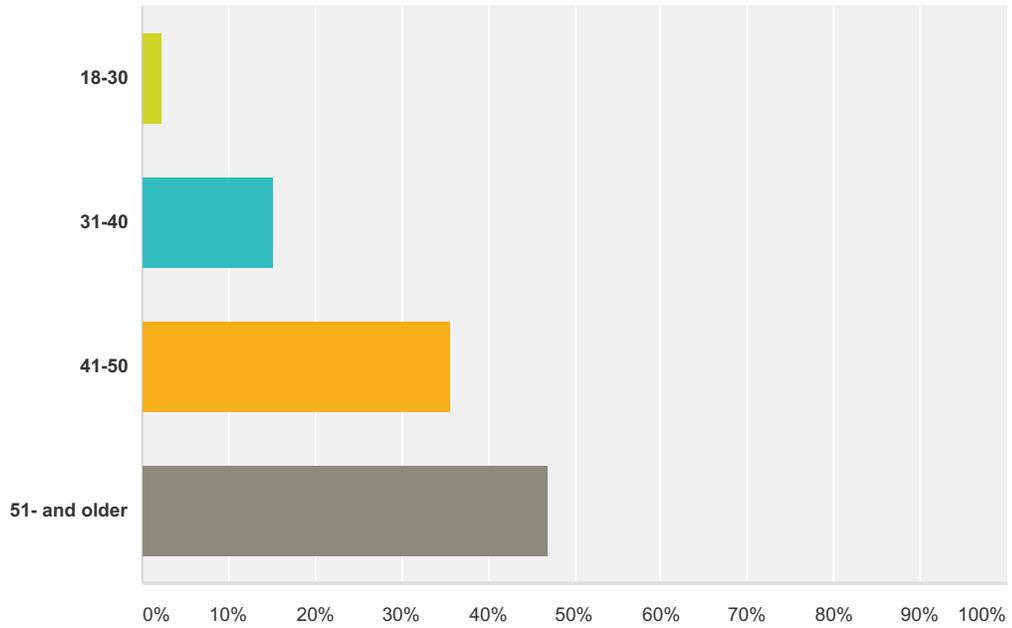
Answered: 133 Skipped: 0



Answer Choices	Responses
Delegate	91.73% 122
Observer	5.26% 7
Life Member	2.26% 3
Guest	0.75% 1
Total	133

Q2 What is your age?

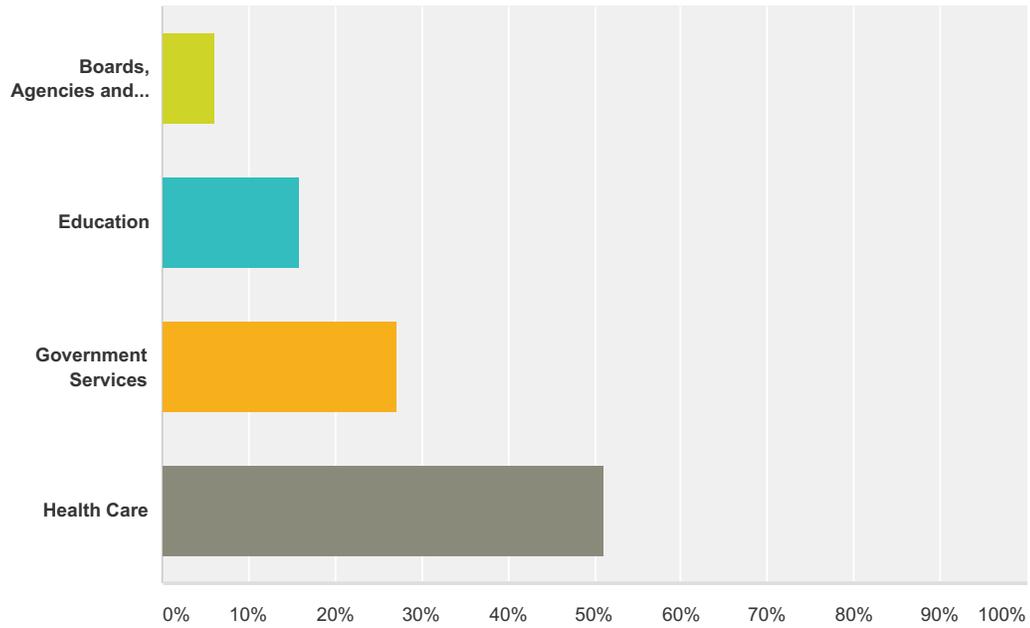
Answered: 132 Skipped: 1



Answer Choices	Responses
18-30	2.27% 3
31-40	15.15% 20
41-50	35.61% 47
51- and older	46.97% 62
Total	132

Q3 Which AUPE Sector are you from?

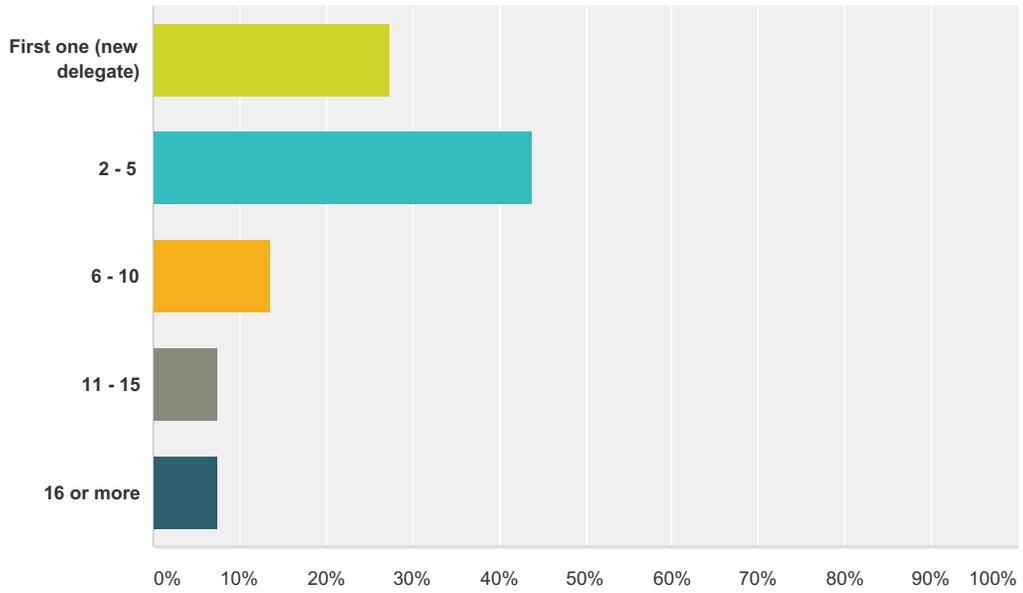
Answered: 133 Skipped: 0



Answer Choices	Responses
Boards, Agencies and Local Governments	6.02% 8
Education	15.79% 21
Government Services	27.07% 36
Health Care	51.13% 68
Total	133

Q4 How many Conventions have you attended?

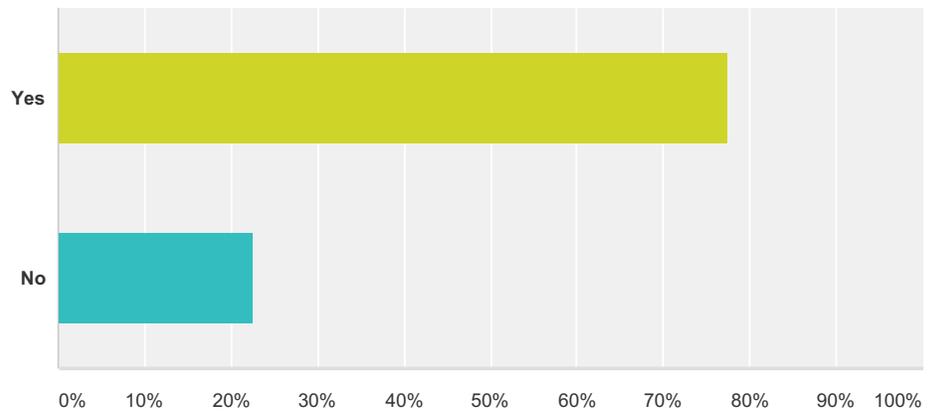
Answered: 132 Skipped: 1



Answer Choices	Responses	Count
First one (new delegate)	27.27%	36
2 - 5	43.94%	58
6 - 10	13.64%	18
11 - 15	7.58%	10
16 or more	7.58%	10
Total		132

Q5 Did you visit the aupeconvention.org website before Convention?

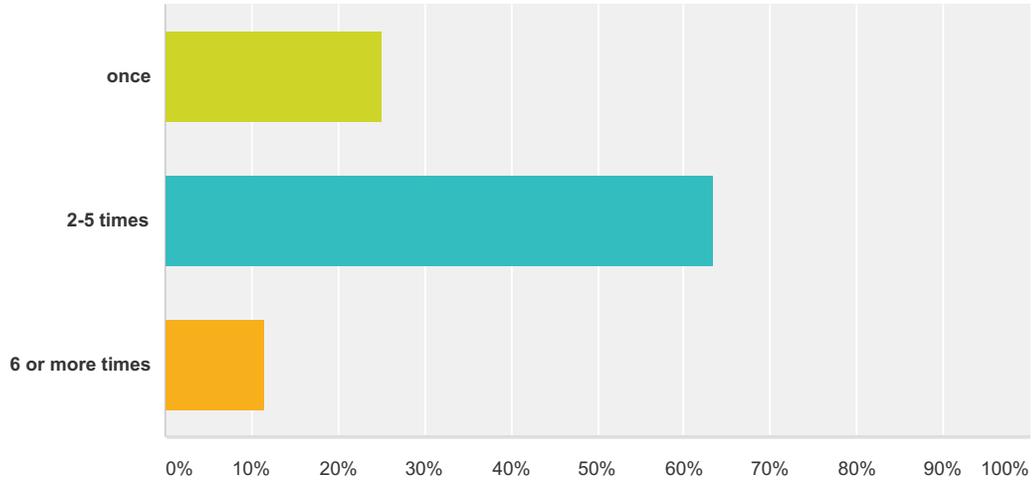
Answered: 133 Skipped: 0



Answer Choices	Responses	
Yes	77.44%	103
No	22.56%	30
Total		133

Q6 If you answered yes to the previous question, then how many times did you visit the aupeconvention.org website before Convention?

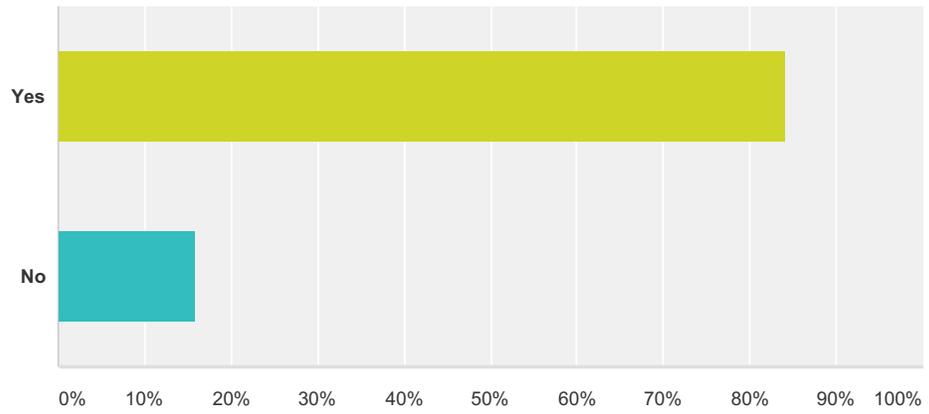
Answered: 104 Skipped: 29



Answer Choices	Responses	
once	25.00%	26
2-5 times	63.46%	66
6 or more times	11.54%	12
Total		104

Q7 Do you own a smartphone?

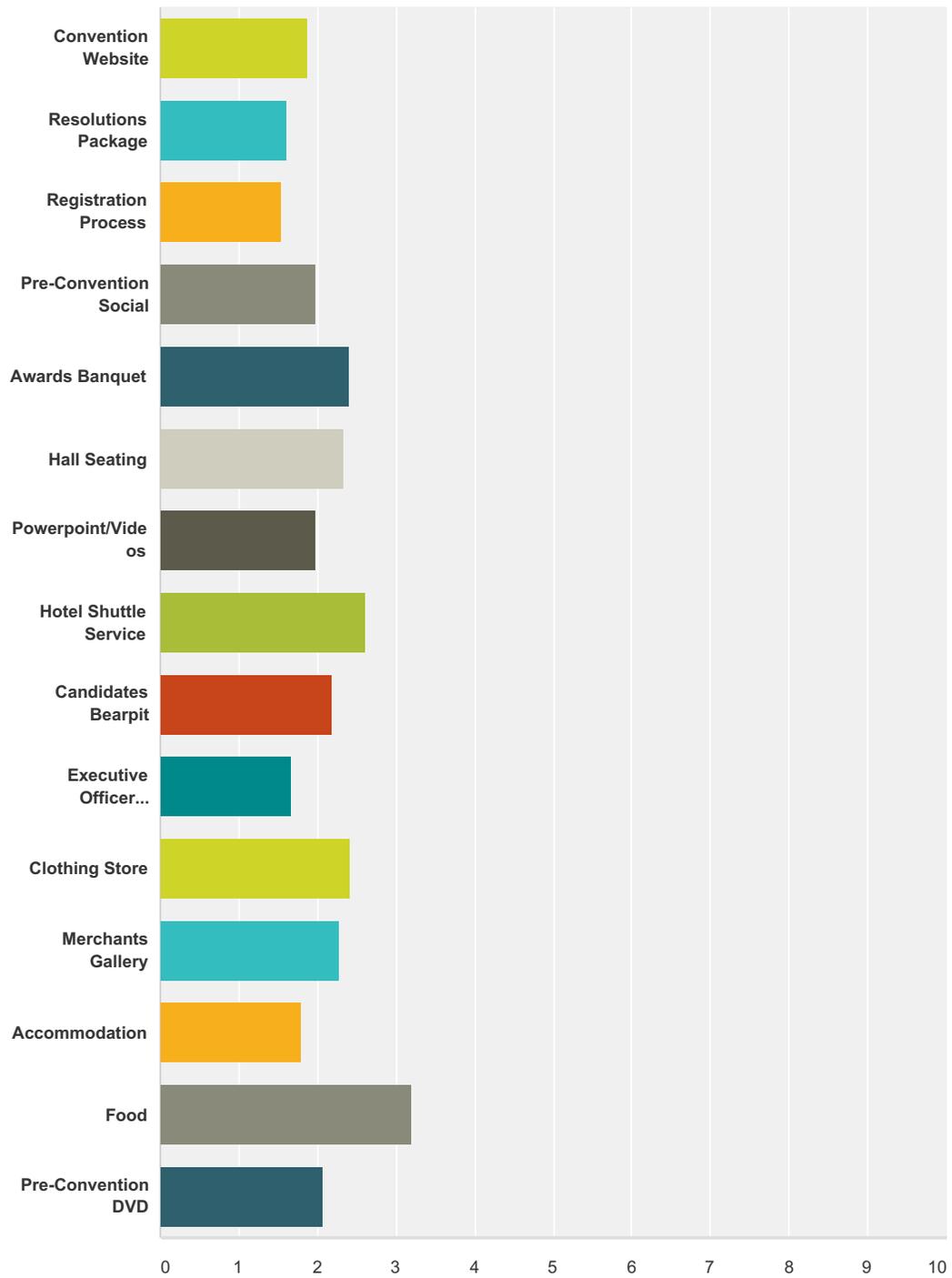
Answered: 133 Skipped: 0



Answer Choices	Responses
Yes	84.21% 112
No	15.79% 21
Total	133

Q8 Please rate the following areas:

Answered: 133 Skipped: 0



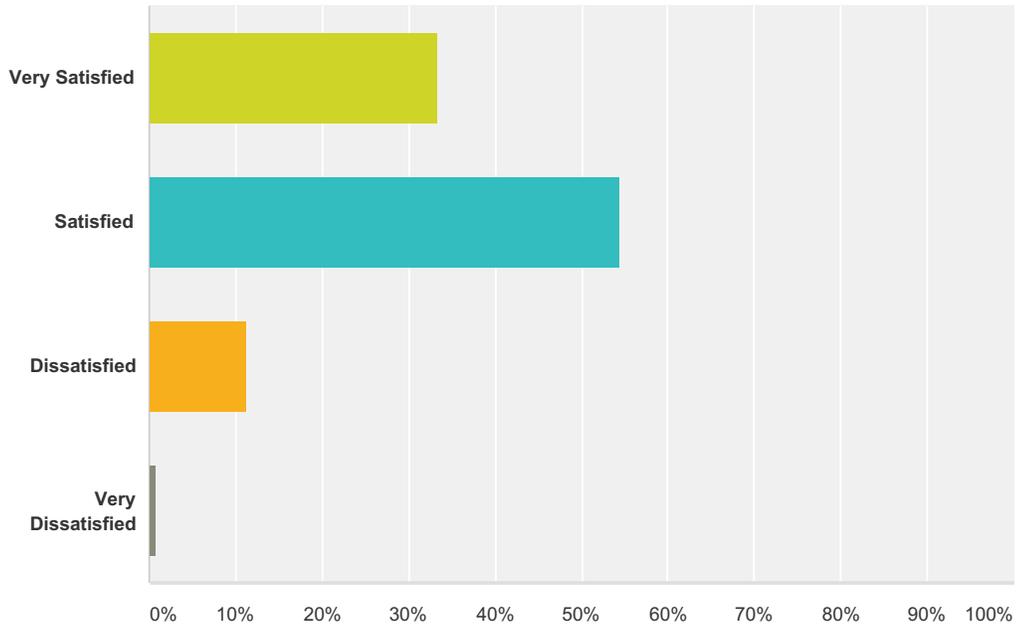
	Excellent	Good	Okay	Poor	Unacceptable	N/A	Total	Weighted Average
Convention Website	26.15% 34	47.69% 62	10.77% 14	2.31% 3	0.00% 0	13.08% 17	130	1.88
Resolutions Package	48.48% 64	43.94% 58	6.82% 9	0.00% 0	0.76% 1	0.00% 0	132	1.61

Convention 2015

Registration Process	57.14% 76	31.58% 42	9.02% 12	0.75% 1	0.75% 1	0.75% 1	133	1.55
Pre-Convention Social	27.48% 36	32.82% 43	19.85% 26	2.29% 3	0.76% 1	16.79% 22	131	1.99
Awards Banquet	19.08% 25	31.30% 41	32.82% 43	6.87% 9	3.82% 5	6.11% 8	131	2.41
Hall Seating	23.48% 31	41.67% 55	20.45% 27	7.58% 10	6.82% 9	0.00% 0	132	2.33
Powerpoint/Videos	27.27% 36	50.00% 66	18.94% 25	3.03% 4	0.00% 0	0.76% 1	132	1.98
Hotel Shuttle Service	12.31% 16	24.62% 32	12.31% 16	9.23% 12	6.92% 9	34.62% 45	130	2.60
Candidates Bearpit	17.29% 23	44.36% 59	26.32% 35	3.01% 4	0.75% 1	8.27% 11	133	2.19
Executive Officer Elections	49.24% 65	39.39% 52	8.33% 11	2.27% 3	0.76% 1	0.00% 0	132	1.66
Clothing Store	13.74% 18	35.88% 47	27.48% 36	9.16% 12	1.53% 2	12.21% 16	131	2.42
Merchants Gallery	12.60% 16	40.94% 52	32.28% 41	2.36% 3	0.00% 0	11.81% 15	127	2.28
Accommodation	35.88% 47	42.75% 56	13.74% 18	1.53% 2	0.00% 0	6.11% 8	131	1.80
Food	10.53% 14	16.54% 22	33.08% 44	23.31% 31	16.54% 22	0.00% 0	133	3.19
Pre-Convention DVD	16.00% 20	20.00% 25	15.20% 19	0.80% 1	0.80% 1	47.20% 59	125	2.06

Q9 Overall, how satisfied were you with the AUPE 2015 Convention?

Answered: 132 Skipped: 1



Answer Choices	Responses
Very Satisfied	33.33% 44
Satisfied	54.55% 72
Dissatisfied	11.36% 15
Very Dissatisfied	0.76% 1
Total	132

Q10 Any additional comments about the 2015 Convention?

Answered: 112 Skipped: 21

#	Responses	Date
1	Better food and more food stations to prevent long line ups. The venue with respect to the escalators and getting up and down was terrible. This in addition to poor crowd control at the elevator made this a poor experience overall. My local did a lovely job with hospitality though and provided a great experience for socializing and relaxation. I belong to Local 006. I don't believe that I will attend convention again, however.	11/6/2015 4:03 PM
2	It was very well done. Shuttle service needs improvement. A clearer plan would be best. There was talk about having 5 buses where two each had specific hotels and one circled them all to they all go to all hotels. It took up to 45 minutes to get from Chateau to Shaw. Buses would stop for 10 minutes at each point even if there was no one waiting. It could be quicker to know that there will be a bus within 10-15 minutes of each other and to wait for it. If your not outside waiting, then the next one would be by soon. I liked the drop off and pick up at the level convention was held. Also, a lot of time was wasted on the floor by new delegates (bless them) who really had no idea what the resolution was about or an understanding. It would have been better if returning delegates in a local could sit with a newbie and answer questions with them before they get up to the mic to ask. I also think it would be nice to have the new delegates have something on their credentials that showed they were first timers. That would help others know to take them under their wings and provide some mentorship.	11/2/2015 12:32 PM
3	The candidates bearpit would have gone on far too long if there hadn't been a motion to end it. The scheduled period of time for the bearpit was adequate and it should have been originally planned to end at the time scheduled. There should be a stronger emphasis on registering for the bus earlier in order to give the transportation group to sort out any extra buses if necessary. Above I said I have a smartphone, but since the AUPE app does NOT work on it, yet another single purpose app for the convention most likely would not either and so if that was the actual intent of the question, I most likely would not be using it in any case. Also, fragmenting the AUPE online presence only makes it more confusing to members. Why can't we have everything relevant to AUPE members at AUPE.org? Fragmenting information relevant to members makes it more difficult to find.	11/1/2015 4:23 PM
4	The convention went very well. I have to give kudos to the Shaw Conference Centre for getting all of us up and down the levels with the elevator.	10/31/2015 11:26 AM
5	Seating at the lunches and awards night needs to make sure we have enough seating for everyone. When we know how many people could be attending when they read off the credentials then we should have at least that many seats available at meal times. Also the food that was offered during the bearpit, alot of people didn't eat aw it they didn't like the sandwiches and there was no other option available. Hopefully next year the escallators will be all up and running for next year. Overall it was a great event just the 2 or 3 things that could be improved on for next year.	10/31/2015 11:03 AM
6	Over all the convention was satisfactory. There was some key areas that require some better planning and communication in order to keep the delegates from becoming discouraged with the way the event is organized. Some of these key areas included; the bus schedules lacked consistency -- some buses would travel to some hotels but not all hotels. There was a lack of communication to the bus service when events ran overtime, resulting in delegates waiting for the service; the hall where meals were provided did not have adequate seating; the food provided was less than satisfactory; the food servers were not attentive to delegates needs/wants. I do believe that there should be a committee of members formed to organize convention better.	10/31/2015 8:45 AM
7	Suggest assigned tables for Award Night Banquet. Food at the Shaw was simply not good Is it my imagination or is the PUB inventory shrinking?	10/31/2015 7:44 AM
8	Shaw conference was a poor venue for people with disabilities. Needed more buses running waited over 20 minutes and had to walk back to hotel everyday. Line ups for food was crazy!	10/31/2015 12:15 AM
9	Shaw conference was a poor venue for people with disabilities. Needed more buses running waited over 20 minutes and had to walk back to hotel everyday. Line ups for food was crazy!	10/31/2015 12:14 AM

Convention 2015

10	<p>Greetings: 1. The food offered by the Shaw Convention Centre was "spotty" at best. Some meals were good; others, such as the Thursday night and Friday night suppers was close to "terrible". Especially, Thursday's "meat on a bun". I know that they said the meatballs were cooked, but even so, they were not served at a "warm" temperature. And, they ran out of Coke. I'm not sure what was offered during the Wednesday Social, but when I got there, they were pretty much down to "beef without a bun". I did not partake of the offerings (because I'm cheap), but I guess that the "Coffee Stand" was okay. 2. The Candidate Nomination and Candidate Forums were a little "awkward". It seemed to me that the Moderator was ill-prepared. 3. I believe that, during the more "complex" discussions about Resolutions, that the Chair and Delegates got a little "lost". It would have been nice to see more "instruction" from the Chair about where we were during some of the proceedings. It would also have been nice to hear some of the Motions being voted upon read back to Convention so that we were certain that we were all "on the same page". 4. From my perspective, Convention is getting to be too large. With so many Delegates attending - and not participating in the deliberations (such as getting up to a microphone and talking to issues), I question why we bother to send them. I recognize that this is a Constitutional issue. I also recognize that the Delegates to Convention will not readily support a change that "limits" their ability to participate. So, I guess AUPE will have to deal with larger and larger Conventions. 5. With respect to comment 4 (and some other thoughts regarding Governance), I look forward to the "Task Force" and having the opportunity to provide input. 6. Some Delegates were "concerned" about "electioneering" during the voting period. AUPE might have to remind Candidates (or explain to Delegates) what is and what is not allowed in or near the voting area. 7. I did not use the Convention Shuttle Buses. 8. It was "disappointing" that the Shaw Convention Centre escalators were out of order. On the bright side, my "Step Counts" were up. 9. The Door Prize Drawing at the Icebreaker Social was a little long. But, I won a prize, so what am I complaining about? 10. My Local (002) stayed at the Westin. A hotel which is showing its age. 11. The AUPE Staff on site did a very good job of looking after us. Thank-you to them for all the work they did. 12. It is odd that you did not ask about the Guest Speaker and the "Meet the MLA's" event. I found both to be very enjoyable and worthwhile.</p>	10/30/2015 9:16 PM
11	<p>The circus that the Awards Banquet turned into I felt was very degrading and disrespectful to what the evening was meant to be. I applaud the money raised for a good cause but that was neither the time or place. The President should have taken control of the situation and maintained the decorum of the event. I know the sister apologized but we need to respect the intent of the awards banquet. It is deplorable that there was not enough seating at lunch. We were forced to ask for clean utensils and then find anywhere we could to sit and eat. Setting up seating for 1,000 when there are close to 1,200 people on the convention floor is not a small oversight. Great job to the Locals who put on the Hospitality Suite. When the bear pit is a mandatory attendance item please be respectful and provide more than lettuce on a plate and a cold chicken bun. You're forcing me to a 12 hour day then salad and the bun were definitely a slap in the face after an already long day. The after convention hours activities (Bear Pit and Awards Banquet) need to begin adhering to their allotted time schedules. I know the Awards Banquet was behind schedule because they were not setup. I respect the fact that I'm at convention to get the work my members have sent me to get done but I don't believe they would expect me to constantly be putting in 10-12 hour days when our typical schedule is an 8 hour day.</p>	10/30/2015 6:09 PM
12	<p>It would be nice to have other locations in alternating years.</p>	10/30/2015 5:20 PM
13	<p>The hours are far too long when there is an election. Sitting in that hall from 9:00am to 8:45 pm is unacceptable. I feel that if my employer tried to tell me that I had to work for almost 12 hours, the union would be trying to protect me and yet every 2nd year at convention we are told we are required to attend this bear pit. The format of having all candidates answer every question is boring and almost always repetitive plus it did not seem like there was anyone screening the questions and it seemed like the same question only worded somewhat differently was asked at least 3 times. Another point that I have is that there are no coffee breaks factored into the convention schedule, which I could live with if you at least had coffee available during the day for delegates.</p>	10/30/2015 3:36 PM
14	<p>I really enjoyed being a part of the democratic process, and having a voice in the decisions being made for our members.</p>	10/30/2015 2:18 PM

Convention 2015

15	<p>For the most part, it was great. My only comments would be the lunch served on the Friday (I think that's what it was). It was the salad and chicken or pork on a bun. I found this meal really disgusting, and think that just soup and sandwiches would have been better. At first I thought it was a joke, when I was handed a foil wrapped 'burger' thing....very unappealing. I know you can't make everyone happy, so I will say the rest of the food I found acceptable. The bear pit..while needed...went on far far too long as it always does. There should be a better way for questions from the floor. In all honesty, if you set a time, END at the time indicated. It's a long day when you're in the hall around 8 or 8:30 (even 9), and still in the hall at 9:30pm!! Be realistic on how long you expect delegats to spend there. I would suggest this for the Bear Pit. Let candidates make their speeches, allow for only 30 min for questions from the floor (as an example), and don't go over that. You then direct members to speak 1-on-1 with the candidates who should then be making a conscious effort to socialize after for the rest of the night, going everywhere, and perhaps attending a costume party wasn't the appropriate use of their time this year. Now for the awards..the dreaded awards night. While I appreciate the idea behind the 'auction' that was done by Breanne, I am disgusted that an hour was wasted doing that at the awards. The banquet could have been over at a reasonable time without that nonsense. The Awards was not the right place to have that auction, period. It really did a diservice to the recognition of members receiving awards. I was appreciative of the short speeches by all, although there was 1 or 2 that went on for too long once again. Again, when you're in the hall at 8 or 8:30, that makes for one hell of a long day. Maybe HQ could consider using the resources at HQ to make a 15 minute video (for example) that includes 'interviews' with respective recipients and nominators (just for life members) and show that at the Banquet. At the end, all recipients would then be presented with their awards at the same time on the stage, without speeches. This could drastically cut down on the time. I also suggest that the purpose of a Life Member is being lost with having such loose criteria that pretty much any member at convection could fulfill. MSC needs to really tighten up on those applications. SCC is a nice facility. I do find though that the lighting in the hall to be quite dim...would be nice if it was a bit lighter. I won't comment on the service staff, as I know alot will complain about the 'lack of service'. But I understand they don't have enough staff to utilize for a group this big, and in my opinion, some members are far too demanding. I have the patience of a saint when it comes to that situation, and know that staff did the best they could under the circumstances. The PUB clothing store....what is going on there??? All I can say is the items are way way WAY overpriced. I thought the PUB is non profit, but when I see a jacket being sold for \$55 that I bought from the vendor for \$20 (with the AUPE logo), I believe that the PUB is making money and I do NOT agree with this approach. HQ needs to do something about this pricing....\$90 for a long sleeved shirt?? What a joke!! If PUB has prices in line that were reasonable, and used a vendor that provided better quality items, then maybe business would pick up. HQ has to get past this 'save the pub' mentality because it does NOT serve the members appropriately. Registration was a snap....thank you as always. Having HQ assist with booking and paying for the blocks of hotel rooms, and billing back the local afterwards...thank you thank you thank you. HQ helping in those kinds of situations is wonderful and way overdue! Kudos to Jason. This year, I really noticed that the flow of proceedings was wonderful. Chairs did a good job of ensuring order was followed, and I especially appreciated the extra effort that chairs took to clarify what exactly we were voting on, before a vote was held. With alot of new members and the 'amendment to an amendment" and 'voting on calling the question' vs 'voting on the motion' situations, it was greatly appreciated that chairs took time to make sure all (or most) delegates understood what exactly they were voting on. Great job executive. Plus, having VP's alternate chairing was great to see....succession planning and mentorship at it's finest. PE strategy at work! Can't wait for next year!!! And alot of the new delegates I know are also eager to come again, because things made sense to them. You just have to clean up the timing of things. Hey, maybe that means that convention needs another day added ... or half day ...maybe just in an election year? Food for thought.</p>	10/30/2015 11:53 AM
16	<p>We stay at the Coast Plaza, we need to have our own shuttle bus. The bus is always packed, does not come on a timely fashion or on any form of a schudule. The chairs in the convention hall are horrible to sit in for that long of a time. The back washrooms should have been opened up for us to use, not just the life members and observers. The Shaw people could have moved the tables and chairs that were stored there and they could have put up a barricade to hide them so we had more washrooms. Something to think about for next year as we are only growing. All of the time when beef was served it was not very tender. the one with the tomatoe sause was very dry.</p>	10/30/2015 9:45 AM
17	<p>- The lunch meals were good however the supper meal of chicken on a bun was not appealing. - Ensure when you are serving that much chicken in three days, to have lots of options. - mixer did not need such a nice meal, most locals had meeting which provided meals that night so snacks would have been a better idea. That meal was nicer then the chicken buns the next night. -mixer prizes went on way to long as many people were still in meetings or did not show up. Going back to if you come in you get your name in. - long days, no official breaks and some local chairs would not allow you to take more then a few minutes. They except you in your chair if the floor is in session,. I agree with that, but we do not usually work 12 hrs and with no official breaks, with the chairs provided some of us need to move about more often or we get stiff. Our chair was not flexible, outing us in a manner which everyone saw. This made our convention experience less enjoyable. - Elections I thought were ran very smoothly, the process for voting was excellent. - The first timers at convention, I felt the quick meeting for them was a great idea and went over well. - I totally agree and was happy to see that the Vice Presidents and President, mingled on the floor and was available to talk to anyone who approached them. It was great to see that you all have a fun side at the Halloween party. That is what impressed me the most. I could say Hi to Guy, and possibly take my picture. The man is WONDERFUL, and his passion is clear to see. Overall I feel it was a success. Looking forward to next year.</p>	10/30/2015 7:03 AM
18	<p>Being a first timer I am happy that i was the one who attended. Its informative and encouraging and I had fun.</p>	10/30/2015 1:44 AM

Convention 2015

19	<p>Too many people to feed at lunch time, the Convention Centre does a good job, delegates are often pushy and disrespectful to other delegates and the servers. The Awards Night was too long and I felt the people being honoured did not receive the respect they should have been given. The fund raising auction should not have taken place at this event, it down graded what should have been a gala event. People left before the awards ceremony was finished and the honoured guests may have been uncomfortable. We had seasoned staff running this event who should have controlled the crowds and not encouraged the fund raiser at this time. Time and place for everything. I found the days long and not much down time to converse with other delegates or even relax between events. I do not frequent the loud over crowded hospitality rooms - that is for others who prefer that atmosphere. I visited the Life Members room to introduce new delegates to our history making members and reminisce a little. I was told by Life Member Meredith that we were not welcome in the Life Members Hospitality Room as it was only for Life Members. We were embarrassed and felt awkward that we were not welcome in our own funded AUPE hospitality room. We were not noisy, rowdy or drinking, just came for a chat. If this is in fact the truth, then I think AUPE needs to rethink about the purpose of this room, or give some direction to Meredith as to whom can visit the room or not. If all members are not welcome then perhaps place a sign on the door stating Life Members only - this has left a unpleasant impression on myself and my new delegates. Can we go back to the heavier, sturdier bags that we receive our convention information in. They make really good grocery and beach bags and I have taken mine on many vacations with me - good advertising. The bags we get now are flimsy and smaller and I find them not very useful so they are stuck in a closet or given to recycle. Other than these comments I think the convention went well and hopefully the escalators will be fixed and operating fully for at least one of our future conventions. The stairs were a hardship on many delegates and guests.</p>	10/29/2015 5:21 PM
20	<p>1) assigned seating for the local delegates around meal times. 2) more physical breaks. We talk of OH&S but sat up to 12 hours. 3) try to have the evenings as optional events as many people look to the evenings for networking and social components. 4) do less business for the next one to give people a mental and physical break and you will have a happier audience. 5) please have a coffee and snack table that provides free refreshments. Seriously felt that should have been planned better. 6) should provide a longer lunch especially if you are going past the agenda and into the lunch break I felt by the time I finally found a table and got through the lunch line I had 10 minutes to eat. Not enjoyable.</p>	10/29/2015 3:51 PM
21	<p>The only grief I had was the poor service for the Thursday nights dinner. I found the crew was all over the place. It's all good. I have worked in the hospitality myself and it can be frustrating. Thx,</p>	10/29/2015 3:00 PM
22	<p>very satisfied to a point, I had my usual problem with food because of my food allergies. There was one day I did not have any lunch because they kept giving me everything that I was allergic to, then I finally got fed up and left because it was time to return to the convention floor. I am sorry I have to complain because my union spends a lot of money on food and they can't get my food right. I did not want to just eat anything and end up in the hospital. So my solution is prior to convention next year I want approval to get my own meals somewhere else where I can pre order and eat with everyone else, and Jason pay me for all my meals. Another very disappointing thing that I noticed was people were pushing to get in for meals, no consideration was given to the people with disabilities. We need to change that. One of the things that was done at a function I went to was they let the people with food allergies and people with disabilities go first, and worked out great. This is where you Sergeant of arms come in to play they should be able to control that, by allowing these people in and closing the door. And after a certain time they let the rest in, I think that will work. It's just a suggestion. We need to fix this problem because it is not working the way it is right now. And the menu needs to be mixed up a bit that was too much chicken, I don't want to see chicken for a long time.</p>	10/29/2015 2:06 PM
23	<p>First of all the convention committee needs to be commended for taking on such a huge responsibility. However, that being said, some things should be able to flow much better after organizing how many of them. - the buses are still deplorable. wait times longer than walking from the Coast to Shaw Center. - bus drivers stating " Oh I'm sorry I'm not going to that hotel" The buses should always deliver members on the second floor and pick up there, instead of using the elevator or stairs. Maybe when the new escalators are installed it will be better? - food was unacceptable !!! I'm sure you are aware, so I won't list the multitude of complaints. - food service again was unacceptable. The Shaw Center did not have nearly enough servers. Members were serving coffee to multiple tables. Suggestion was brought up, locals sit together at meals. This would eliminate the saving of chairs, tables, possible WCB claims for injury when chairs are being tipped up. The members would then be able to converse about what is going on on the floor, including the observers and new delegates, without being disrespectful on the floor.</p>	10/29/2015 11:04 AM
24	<p>This was my second time at Convention. I really enjoyed both times learning more about our union each time. I didn't think the food was as good as last year.</p>	10/29/2015 10:06 AM
25	<p>They needed another bathroom for women to use--others were locked--long line ups. Voting day there should have been seating outside the convention doors--long wait and no where to sit--a lot of older and injured, or people with mobility issues. An area away from the doors for smokers--nowhere for non-smokers to go for fresh air. All in all I really enjoyed it--learned a lot--met new people and learned about the issues others were facing--some similar--some different. Being a new delegate I had the eyes in the headlight deer look--so I had people stepped up and take me under their wing. This was great for me, because I usually am a behind the scenes person--this got me out there more. Thanks! Solidarity for ever!</p>	10/29/2015 8:39 AM

Convention 2015

26	A very special thanks to the Shaw conference center for the meals they provided as i was on a special food diet and they did a remarkable job. All staff were very friendly and helpful..	10/28/2015 11:26 PM
27	Very poor meals: meatballs NOT fully cooked!(pink on the inside!;scary!!);delegates with "special meals " had trouble s++++: hard to get some food, and/or none available !!!pulled pork "hamburger bun sandwich" was horribledisappointed with having no "coffee breaks" per se: we should not have to leave convention floor to purchase!!!"outrageously priced coffee and muffins: this is only a cash grab for the venue: hopefully the Shaw conference centre did not charge exuberant prices to AUPE? Most disturbing was having no escalators!!!!, and only 1!!!! Elevator????? Unacceptable....too many older members not able to walk the stairs!!!!!!	10/28/2015 8:40 PM
28	This is this year, food was a very big disappointment. I have a special dietary, for the most part they ignored my diet. One night supper that was salad and sandwich, I didn't get my sandwich was almost time to go back to Convention. I wouldn't mind going up to the buffet if they put out the ingredients that are in food. I feel next time, I would like to order out, at least having get something to eat. And to serve for medium well meatballs, a lot of people complained about it. The lineup for special meals was not that bad this year. But they didn't take food allergies for serious this year like to have in the past. It Should be noted for vegetarian, it was a good year for them. The tossed salad that we had for two consecutive meals could have had better garnish. The show convention Center should have notified all delicatess before hand about the escalators being down.	10/28/2015 6:34 PM
29	I was very impressed with how well the business meetings were run. The moderation from the chair/s was excellent. Overall, I'm very happy with my first convention, and look forward to attending next year. Thank you.	10/28/2015 2:35 PM
30	The days were way to long. I only work 7.75 hours a day and we had 12 hour days,way to long to sit. The seating arrangements for the for was horrible to many people saving seats	10/28/2015 1:39 PM
31	The shuttle bus was on the average 40 minutes wait. This is far from acceptable. The line ups for food did flow okay. The food was average. The seating was not acceptable. Too few tables. Was a scramble to get seats with our local. It has been suggested that the tables be labaled with the local number. This would eliminate the rush. The handeling of the mixer was a long there should not have been a 3-4 time call on door prizes. It was a 10:30 nite to go back to the hotel. Days far too long sitting. One day with the Bear pit was over 12 hours. Perhaps snacks of some sort would have kept the members more involved. The debates were excellent but again too long. Luggage would have been handled far better then 239 and up on one side and the other side from 1 and up. Created confusion and really long lines ups. Perhaps the biggest dissatisfaction were the bus's and the driver's lack of concern for the long waits.	10/28/2015 5:55 AM
32	1. Disappointed with members leaving early ie Bearpit and awards dinner. 2. Meals had the appearance of being left overs. The 1st dinner was poorly served and the quality was unacceptable cold took too long to serve. 3. Not enough tables for the number of attendee's 4. Put notices on the microphone advising the speakers to speak into the microphone. 5. Stop canvassing the members for money, I was disappointed when the Local 3 members started the canvassing the members for money AGAIN. Last year it was for one of their members. Inappropriate to try to force the male Exec's to wear a dress. 6. While I am a believer in free speech at \$1000 a minute some members took advantage to preach their own agenda. 7. Thursday and Friday were too long. On election years have less resolutions, move the bear pit to the afternoon and voting right after. I'm glad that the awards dinner is optional now, although I do appreciate the life members and the awards the ceremony and speeches are too long. I may forgo the dinner on election years if there are 2 long days again. 8. Thanks to all the staff who organized this event. 9. Too many busses from Calgary. they were half empty.	10/27/2015 10:35 PM
33	I know it is already made known that people need to read their convention packages and resolutions book prior to attending but I think this needs to be reinforced a bit more firmly. So many people seemed to not have any idea of what they were voting on, lots of discussion at the mic to clarify things in the constitution that wasted time with the actual debate and dealing with the resolutions. As well, this took up time slotted for debate in the Bear Pit and no one wanted to stay. I know that new delegates and first timers at the mic are encouraged to get up and speak but they also need to be reading the constitution and resolution booklet BEFORE taking their "3 minutes of fame." I feel all the information leading up to convention is clear but it seems many people have not read anything.	10/27/2015 7:23 PM
34	Thank you for all of your hard work. I think we need some down time to recharge -- packing too much in Please set up recycling.	10/27/2015 6:55 PM
35	The Awards Gala, which is an agenda item in the Convention Agenda, was not executed properly. The 40-45 minutes of grandstanding at the beginning of the evening should have been ruled "Out of Order" by the Convention Chair!! Never in my convention history have I witnessed the Agenda being hijacked by not only a "Sargent at Arms" but a staff member assigned to fill that role. The awards gala was created to honor our members and this B.S. took away from that. By the time the OH&S activists were being honored, many people had left or were leaving the banquet hall; either from being tired after a long day or because the hospitality suite was open and the booze there is cheaper. That is a disrespect to the OH&S activists being honored! If a fundraiser needed to be done, it could have been done at the completion of the gala, when Convention is at Recess, or at the hospitality suite. Current and new Life members at my table were not impressed with the shenanigans going on. It is unfortunate that the gala was soured by these events. If you really want to know how I feel, contact me: Jim Wilson Local 60 Chair.	10/27/2015 1:37 PM

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36	Accommodations -They did not seem to be organized. this is the second time they have misplaced my car keys FOOD: It is like a zoo trying to go for lunches. people leaving early and holding tables for the rest of their friends. IMPROVEMENT IS NEEDED GREATLY. At future conventions they should have all the meals organized All the tables should have the locals numbered on them (then people would not be leaving the assembly hall lining up early), Coffee pots and water jugs on each table.	10/27/2015 12:32 PM
37	Line ups for meals were unacceptable, we were served raw food,Food was salted so much we couldn't eat it eg:beet salad, seats were being saved when asked if we could join there table we were told no, members with special diets were left hungry and had to buy from outside because there was nothing for them , steak at awards banquet was not eaten at our table members said it taste like liver and we all agreed.mealtimes, seating, food very unacceptable for such an event. we were told the banquet award meal was \$85.00per plate , we went out and had real steak after. for \$21.00	10/27/2015 11:46 AM
38	As much as I love a free drink I feel that offering free drinks in the evenings is a waste of members dues. Convention is a very expensive event and I think that we should be responsible in how we spend the members money. If people wish to drink they should have to pay for it themselves.	10/27/2015 10:49 AM
39	It would be useful to have a 'page' system (similar to parliament's) so that messages can be delivered to delegates on the floor in a timely manner. Often life members have the experience and background information that would clarify issues under debate by the delegates, but have no means to share that knowledge in a timely manner. As an example, the purpose of resolution 1-17 regarding the election of bargaining committee members from a single chapter could have easily been clarified had the example been used of Local 71, where each chapter is a separate educational institution with its own collective agreement. Since we cannot go on the floor or speak at the microphones, and all cell phones are to be turned off while Convention is in session, having a designate (such as a Sargeant-at-Arms committee member) who can take messages to the tables would assist delegates in their deliberations. We were given Life Membership because of our involvement over the years so it is very frustrating to not be able to share what we have learned.	10/27/2015 10:41 AM
40	Possibly the food can be more than garlic and chicken. The tin foil sandwich was called mystery meat, all I tasted was bbq sauce, and stringy meat! If we were in hall A, then the women(who always need to pee), wouldn't have as far to go for the washrooms, and more available too, as we are 80% women. Last year we were in hall a and b for the main part and hall c for the meals, which worked good. Except for meal times, line ups for the food are too long. A different idea would be have people line up to two, or three or four, main food tables, when you first come thru the entrance, and then, after you have your food, you go to tables. And dessert tables at back. People with mobility issues, special diets, could go thru a different fast line special for them, off to the side ,one way or other side. This year switch about did not work out well, for the washrooms were lined up, and as well, the food line up,= last ones at tables! There seems to be a problem with people reserving chairs and then a person has no where to go for to eat, and have the cutlery, glasses, cups, napkins.(settings). Better sound system, as sometimes could not hear for Ice Breaker night, names being called, as people talking so much. Or advertise the names being called, as well. Printed up on screens. The buses ran better this year, but at beginning, did not go to all hotels, and people did not know that. But, found out fast, and learned that. Otherwise, Koudos, "thanks", to the excellent drivers who navigated thru the horrendous busy traffic downtown Edmonton. Coffee during the convention, in the hall, would help attention spans, for the long 9-9(12hour) day's! And yes, it was extremely rude of people to leave early, and go to dining hall, for meal time, unless they were/are disabled! Maybe do up an etiquette book for convention, how we should/not act! Some people do not want to share tables at all, and find very rude, like that, when you are looking for a seat to eat! the merchants gallery did not have as much interests, new stuff would be good. Jasons presentation was good to see, financing. The shirts from the forestry are great, but what about made in the Honduras? Couldn't get Canadian made? The pub store had a good selection, but more deals for women's wear, discount? Lots of men's shirts on sale, but nothing much for the women, new stuff. Like the bamboo, but is costly. Would like to see a zipper style hoodie, with AUPE. Or sweater style , with open front/button? Some new clothes design/styles would be nice to see in future.	10/27/2015 9:02 AM
41	I found it disappointing that many members place a lot of importance on the social events(ie. drink until it's too difficult to function). A sister made a good suggestion-don't open the Hospitality Suite until business is concluded. I would have preferred to have worked a bit longer each day, then had a brunch on Saturday to celebrate the recipients receiving awards. This would have allowed me to relax, instead of being concerned about the early start. Also, this would have allowed out-of-towners to be on the road a bit earlier. I also think that a stipend should be paid to those members attending on their days off. The Convention appears to center around those who work Monday to Friday(9 to 5). This is most certainly why many chapters/locals have problems recruiting members to attend. When I informed a member in my chapter that I attend most of convention on my own time...they stated "Oh, I wouldn't do it". They thought I was paid to attend. Many of the members in the chapter I belong to work two jobs and cannot afford to attend as this means giving up salary to attend(ie. give up taking hours at a casual position). With the schedule the way it was I found little time to go to the Clothing Store and the Merchants Gallery was closed by the time I got there.	10/27/2015 12:23 AM

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42	<p>Only one comment to make regarding food - registered for special diet, when in the special meal line, got to head of line only to get told that I could actually eat from regular lines. Had to get out of special meal line and get to back of one of the other lines so by the time I had something to eat it was after 1:00 p.m. And I had a bad headache and was weak and shaking, felt faint from a fluctuations in blood sugar - what's the point in the special meal line if there are no accommodating folks that are on "a schedule" for meals. My other comment is regards to bear pit - the day was extremely long, the dinner inadequate (would have preferred what was served for lunch at dinner - a hot meal and buffet service). Sit down meal took a very long time to serve, was soup, salad and a soggy sandwich. There were no breaks between meeting and bear pit so made for a long, tiring, exhausting day and had to get up early next day so no time to relax and unwinded. Otherwise convention was successful. Thanks</p>	10/26/2015 8:39 PM
43	<p>the food was not good, two heavy meals per day too much, issues with the escalators - poor, the awards banquet could be shortened or started while we are eating or at desert, very long evening</p>	10/26/2015 6:52 PM
44	<p>The overall convention was good, although the resolutions were a bit long. I enjoyed the entertainment and Premier Nottleys Speech. Just a few things that I was very disappointed in the Shaw conference centre for the escalator modernization situation, the women's washrooms were dirty and not fresh smelling at all. The food was not good at all, and this is not the first time the shaw conference centre has served bad tasteless food that makes one feel awful. In the future I think the members should be given the meal allowance for there dinners and then they can choose there own meals. The 3 days planned at the shaw conference has done me in for a long time, I would of been happier going elsewhere for meals.</p>	10/26/2015 5:11 PM
45	<p>Thursday night dinner was not good . Waited forever and had to leave without be served on Saturday the perogies were frozen The light in convention hall could be brighter it was hard to read where the print are small.</p>	10/26/2015 4:39 PM
46	<p>As a first time delegate,?? I found the whole proceeding very interesting and knowledgable.....met some very interesting and lovely people!! A few of the meals were questionable.. But as a whole it was fantastic.. I hope to come again soon</p>	10/26/2015 4:14 PM
47	<p>For being my first time I was very nervous as large crowd of people make me very uncomfortable. I never had that feeling this time as everyone was very friendly , one large family. To me everything ran smoothly. So pleased that I was a part of it.</p>	10/26/2015 3:40 PM
48	<p>Shuttle service was better than last year but still a few problems. Why on Awards nite when on the schedule we are done at 3:30 but bus not come till 4:00? Why do we have additional wait? Bus on Saturday from hotel had several seats when you sat in to come to Shaw were wet??? so several of us looked liked we had an accident (not funny). We should have way more female bathrooms. Quite ridiculous.... Food was terrible. Raw meatballs really??? Plates had dead flies on them and many were dirty. Coffee cups had to be scrutinized before using as many had lipstick on them. What sort of dish washing is done at that place? Equipment should be checked. Food on last day lunch which was very good. Also staff when you question mystery meat in bun should know what it is? Staff were very polite & gracious but should know what is being served. Awards nite was excellent but always feel sorry for people getting awards. Why is seating not ever provided (a group of us were about to take chairs up when some of the VP's did same)</p>	10/26/2015 2:19 PM
49	<p>The dinner on Thursday night was unacceptable. Several people had asked what type of meat was being served and received 3 different answers, pork,chicken, and beef. I personally was sick on Thursday night. Staff were not knowledgeable about the meals. The lunch on Friday, the meatballs were pink inside and not fit to eat. Also there was not enough seats for everyone. I would like to suggest that the table be labelled according to Locals. Also to provide free coffee and tea for the delegates outside of meal times. The escalators were broken. The shuttle service was good, however I would like to see an additional bus added. My brothers and sisters that had dietary restrictions were treated horribly. They had to wait for there meals, when staff were asked questions they were unable to answer them. At the Westin the service was great. The only issue was breakfast on the first day, not enough slection and the eggs were not cooked properly. Thanks</p>	10/26/2015 10:31 AM
50	<p>The convention itself was good, but the long days are too much, and we are not fairly compensated for them. We should be paid for the time we put in on Saturday, as we are giving up a day of our weekend to help the union. Yes, the union is paying for food, transport, and hotels, but we give up a lot of time, and there is a lack of people to fill all the delegate positions, so we should be compensated as we would with any work. Lunches were generally a nightmare, 1000 people hitting the room all at once is disorganized and looks bad. As well, the way SCC set up the lines didn't really work well, and the food was just okay. Even the banquet food wasn't all that amazing, or the meal the night before. The stairs being down was a huge problem, SCC should not be doing upgrades near the time of a major convention like that, as waiting for the elevator took way too long. You should maybe offer packed lunches, or ask if delegates would be willing to get their own food, and give them a per diem for all meals. I also think the parties at night need to be moderated more. It makes the union look badly, as we are viewed as uneducated alcoholics, and many of us are not that, and rely on a good reputation. I get people want to have fun and see their friends, but the reason we are there foremost is the business. As well, drunk people coming back to the hotels and being noisy, waking up those who are already asleep also makes the union look poor. Everyone was so concerned with the exec dressing up as women and looking bad, and yet, they don't realize these parties make the union look entitled and boorish.</p>	10/26/2015 10:23 AM

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51	My overall experience being a new delegate was great! The only thing I would have to say is sometimes the food was brought out raw.(meatballs) Soup was cold. Our accommodations the carpet in the rooms were stained and rippled. Other than those small things. I learned a lot at convention. It makes me want to get more involved to help my brothers and sisters.	10/26/2015 9:04 AM
52	- food for Awards ceremony was poor. The steak and the rest of the food was not worth the price paid - better/alternate arrangements could have been made for people with physical or breathing problems by the use of the 'back' area elevator, whether used after the meetings and for the last day to transport the luggage to the lower level, as the wait time of the disability elevator at any time was very slow. - retrieval of luggage was disorganized. 2 lineups, and then the one lineup was told to relocate to the other line up if their numbers were less than 230. This should have been noted prior to, whether in the convention package or LARGE signs indicating where to line-up. People stated that was Shaw conference problem, I say No, it is both Shaw and AUPE in the organizational role.	10/25/2015 11:39 PM
53	The Thursday night organized dinner and service needs some work. Got our meal last and it was time to return to convention hall, so did not eat. The Friday night dinner was excellent, however the awards were too long and I cannot sit for that length of time. Perhaps the members presenting have a set time to speak at a maximum of 3 minutes. Also the Rolyn Sumlak award could be moved up earlier in the program so to keep the members in the hall. Lot of members left while this prestigious award was being presented.	10/25/2015 10:58 PM
54	Was very upset that the escalators once again were not working. This is probably the third year that we have had issues with them. When you have to move that number of people up or down it is an issue when people who really do not need to use the elevator do when there are people with mobility issues. Also a very severe safety issue with having the glass doors on the convention level not able to open. Should we have had an emergency there would be no way to get the people out of the convention hall. I realize that chicken is a meal that all people can eat but it really would have been nice not to have it each meal. Also whatever the meal was for Thursday night it was terrible and I could not eat any of it. Otherwise, kudos to all the staff for all the effort they put into once again planning such a large convention. I do realize it is not an easy job but all in all you did GREAT.	10/25/2015 10:11 PM
55	As a late listed delegate, my credentials were to be gotten on the Thursday of Convention but my Local Chair {001} was MIA. She had her phone turned off and didn't show up until the actual time of the convention meeting so my entire registration process was a nightmare. As the person who was allegedly to mentor me and make sure everything ran right, she was a great disappointment. She further bullied a lady that was seated next to me. I will not be coming to Convention again.	10/25/2015 10:01 PM
56	Dinner on Thursday evening was very unorganized...No service at all (coffee,tea,water) We waited for one and half hours for our table to be served, finally arrived at 1835hrs.The meal was cold and the sandwich was squashed and soggy when opened from the tinfoil. Bear pit started at 1830hrs. Late for this event. I feel that the awards dinner got out of hand with the auction. This meal was for celebrating our life members. Very disrespectful to them.	10/25/2015 7:13 PM
57	Food needed to be cooked and service was very par, seating not available .	10/25/2015 7:09 PM
58	Lunches could be a whole lot lighter, there was way too much food for lunch (would have been happy with healthy sandwich and some fruit or soup/salad). Didn't agree with the whole fundraising issue...I really felt bad for the gal who was doing the fundraising (Bree Ann), and thought that Jason shouldn't have said that he would even do it in the first place and then not follow through with ANY of it...seriously...it was a good cause and he should then have taken way more accountability for HIS actions, I'm not thinking it would have been detrimental to AUPE's reputation to have him follow through with "walking in her shoes." Accommodations were wonderful at Marriott. I felt bad for those people who were disabled, older, obese etc. To try and get around the conference centre as there wasn't a whole lot of options available to get around quickly. Overall it was a great experience!	10/25/2015 4:31 PM
59	For lunch and supper they should have assigned tables with their local so there is no rush and saving tables. Pre-Convention Seminar - do not put every delegates name in for the draws. Just the ones attending as this made it so long as many people were not there to pick up their prize. Awards Banquet - did not start on time therefore was late For suppers/banquets this should also be buffet style as it takes so long to be served.	10/25/2015 4:22 PM
60	I was very upset that when it said mandatory, members left. I was in pain and wanting to go, but I stayed. I know some people had to leave and it was okayed by the local chair, but lots just wanted to party. Food - one night for supper we got soup and salad for supper, which was great, but we should have had that for lunch. Lunch meals were too big. Banquet - too long.	10/25/2015 4:17 PM
61	Thank you for the tables at the back loved it. Found the eyeopener did not have much in it as other conventions perhaps put in labour history trivia. Very long days for the bear pit and awards. I believe that an extra day needs to be added onto the election year. AS for the lunch that was disgusting to have to wait for a seat by time seated had to eat quickly to be back on the floor. Thanks for fixing even it was on last day. Totals are known for sure for the delegates, and a scrutineer could do a count in morning for observers, lifemembers and guest section. As for voting out of the 913 eligible to vote and only 885 I hope that the locals, chapters chair are made aware of who did not cast a ballot and deal with the individuals; shame. The food choice menu for bear bit was disappointing.. I also hope you got a discount for escalators not working that has been the last few years. Thank you to the convention committee it is a lot of work I appreciate all they do.	10/25/2015 2:03 PM

Convention 2015

62	<p>1) Lunches and Dinners - I am aware that no one person or committee can please everyone. My question is - did anyone do a taste test of the proposed meals? If not, my recommendation is to do that for next convention. I get that with this many delegates there is a huge issue with meals. I don't want to sound ungrateful, because I am not - nor do I want to sound privileged because I am not. I am a regular Joe/Jane - and I would recommend - lunches be soup, salads or sandwiches/hamburgers/sausages etc. etc. Dinners be simple and elegant i.e. roast beef, potatoes, veggies and a salad. Accompaniments i.e. gravy, sauces etc. etc. be on the side to be added by delegate. Finally, I would truncate the savings from these meals into a morning & afternoon coffee/muffin/veggie/fruit service. Finally - I would suggest that perhaps some locals might sponsor a "service" during Convention if they knew ahead of time the costs - perhaps they could work with another local and co-sponsor. I know that I would support a motion at my local/chapter to that effect - it is not that drastically different that buying pizza's at lunch for a Chapter/Local meeting. We are all one; perhaps we could share the load. 2) Seating for meals - I would suggest that delegations have assigned tables. The rush seating caused just that: a rush, saving seats etc. etc. We want to sit with our delegations - there is plenty of socializing opportunities throughout convention to get to know our brothers and sisters. Having assigned tables is also an opportunity to discuss matters (reports and resolutions) as a caucus. The tables could be done by lottery in the same way Convention Hall is set up. 3) Transportation - Liked the buses a lot - I would only recommend that the intervals be shortened between them. It was not uncommon to wait 20-25 mins for a bus. Not a huge deal to be sure - just providing feedback. 4) Exercise - It would be great if there were brief activity breaks. I get the anticipated chaos I am suggesting, I get that it is like herding cats; however there is huge science supporting the correlation between increased cognition as a result of physical activity. I am not suggesting jumping jacks or aerobics - I am suggesting that we all get up, walk a lap or two of Convention Hall and sit - perhaps we could sing Activists songs while we do it. 5) I get that we are delegates, I get that we are business professionals, I get that we are representatives of our locals/chapters. What about us doing something that demonstrates our commitment? I understand that in years past we have marched down to the Legislative Assembly - that is cool - but I am suggesting something different - could we not tack on a day to convention where those that wanted could do a habitat for humanity kind of thing? What about us doing a lunch in the Winston Churchill Square - have an event for families to kick off Convention? My point is - demonstrate our leadership by giving back in general... 6) Video at convention - while it was good - it could have been a whole lot better. Two of those screens (A left and a right of center) could have been devoted continuously to microphones shots - the switching back and forth between Chair and delegate was often delayed and missed much of both speakers. 7) Delegates on the mic - It was obvious that the Chair could not see the delegates at the mic because of the lights shining on them. How about we develop some sort of button activated system at the mic that alerts the secretary and the chair to a delegate at the mic as well as records their order? Thank you for the opportunity of Convention and thank you for the opportunity to provide feedback. If you'd like to contact me, I'm okay with it. Dave Allen member #499780 Contact information: 780-518-5914 (cell) 780-513-2527 (home) 780-538-5303 (work)</p>	10/25/2015 2:00 PM
63	<p>First off all i would like to congratulate to our president brother Smith and VPs to get re-elected - yahoo!! I am really excited and happy to work with such a strong and wonderful team. This was my 3rd convention that i have attended. It gave me great opportunity to meet other delegates and taking so much information and knowledge that i will be able share with my other members. Make me more determined to be more active and be supportive towards my union. My complain is about the venue. They have been provided the dates of convention a year before by our union staff why don't they fix the escalator issue before the convention. When we are paying them so we deserve a better service as well. Not enough washrooms (biggest issue). Should have more food tables so we have more lines to get the food. Food was okay My accommodation was really good. The staff at Coast Plaza were very pleasant. The check-in process was fast. The room service was excellent. My request to change the convention timings 8:00am - 3:30pm. The first time delegates complaint that the hours are too long. Also i have noticed few people left during the convention. The award ceremony was too long. Quite a few people left and miss the opportunity to see the band and award ceremony. The election procedure was excellent. It didn't took me long to vote. I would like to thank you to my local for the lovely jacket as a delegate i received. I walked most of the time from my hotel to Shaw conference center but i heard people were happy with the shuttle service. 3 cheers to the whole team organizing this convention. Wow!!! amazing team. Once again thank you so much for giving me opportunity to attend the convention. Proud to be an AUPE union member.</p>	10/25/2015 12:28 PM
64	<p>Life Members Gala Should be JUST that whilst raising money for Charity is great that is there night Having the politicians present as speakers Awesome but even More Awesome the mixer that followed it is not every day that hard working Public employees can have this opportunity to have one on one conversations with MLA's hope this continues If large Locals want to reduce the number of delegates fine BUT if you do this unilaterally small chapters will not even Qualify!! To be a delegate!!</p>	10/25/2015 10:53 AM

Convention 2015

65	<p>The auctioning off of the T-shirt and the resulting "gong show" afterwards was disgusting and disrespectful to the new life members and also to the people receiving other awards. People running around the dinning room gathering up money that was pledged by locals (did they have the authority of their members to write cheques up to \$1,500 from their members?) and making those who did not donate made to feel cheap. And then having the male executive members wear a dress? Thank God that did not happen. Never have Gil Laflamme on that stage again. Also because of this, the rest of the evening was delayed by 45 minutes. You certainly do not respect my time. This is at least the second time the awards were delayed by 45 minutes to an hour and I do not appreciate this. Some of the speeches with the life members were much too long. Perhaps you should have a time on them too. Wednesday night's dinner was disgusting and the service even worse. This could have been a buffet. I would have been very happy with sandwiches/wraps and a salad. The EyeOpener should be eliminated - there is hardly any new information provided. The back page was the same for the three days - except with new pictures. I am surprised the Environment Committee allows this - all that paper wasted. More washrooms for the women. One day you could use the washrooms behind the Observer section and the next day you couldn't. Their should be a designated smoking section outside on the terrace. As I non-smoker there was no place I could go without having smoke blown in my face. Why do we not have a Parliamentarian at Convention anymore? We need one.</p>	10/25/2015 9:44 AM
66	<p>As a new delegate I had a great time with the Convention. My issue was mainly with the hotel and my diet restrictions. My diet restrictions are No gluten, fish, nuts and seeds. It was great that I was able to eat BUT I felt like a forgotten person. I was served meals that contained seeds, nuts AND gluten. If I wasn't diligent with my restrictions, I would have ended up in the hospital. As a SEVERE celiac, any exposure to gluten ends up with me in the hospital. It was lovely seeing the desserts on the tables and for selection BUT when I inquired from the staff whether they were gluten free first I was told yes, then as I was just about to eat it was told no it wasn't gluten free. The wait staff should be just as knowledgeable about our disease as the chefs. What was I offered instead? Battered and bruised, recycled and possibly contaminated fruit from previous platters. Also full of seeds which I couldn't have due to my Crohn's Disease. Three meals I was offered this fruit which I returned. When I inquired if there was anything else I could have at the Awards banquet, I was told no, only to find out the next day that others were offered ice cream. The meatballs served were raw in the centre. The one meal with cabbage rolls, perogies and stewed beef I was served just the beef. The morning coffee and muffins, cinnamon buns, etc nothing there was gluten free. With the increase in products that are gluten free and the numerous locations in the area they could get them (Kinnikinnick, Superstore for two) I don't see why I was not able to get the same or a decent replacement as the gluten eaters. I felt like I wasn't worth the thought or effort. Also I met other Celiac's as well so I wasn't the only one. Given how much money AUPE pays for us to eat there, I don't think that it is an unjust request to be treated equally. The reason why I only said good for the Merchant Gallery was once I found out it was there and found where it was located, it was 2:30 of their last day. I guess I had missed the announcement on the first day (I was later told). Only three booths were still open. The Pay and Equity, the AUPE pub and one more I can't remember. I was disappointed that they had closed up so early as well as others who arrived before and after me. The Awards Ceremony I listed as okay mainly because of my issues with the wait staff as stated above. My Accommodations were listed as just good because our Chapter stayed at the Hotel MacDonald. As a 4 1/2 star hotel you'd think you would be given the same if not more or better than lower star accommodations. Not the case. Internet access was \$14.95/day which was later removed when they found out I was with AUPE. Parking. For the four days I was there, my bill came to \$134+. Breakfast? Nothing unless you wanted to order room service or go out and get your own. I would have been happier staying at a lower star location that offered these than the Hotel MacDonald again. Also I requested a fridge due to my food allergies but then realized I didn't have the bowls, spoons microwave needed to eat them. Lastly, the Shaw Centre. Why they would choose to replace the escalators now, with over 1000 people coming many of them disabled, is beyond me. They had plenty of time and notice to take care of this issue before the Convention. Also the washroom was the only one. With the amount of attendants being 80% women, that also was unacceptable. The smoking area was great, except that the non smokers had to enter and exit the same locations as the smokers. Thus making them walk through air laden with smoke that was enough to smell from around the building. I know this is a lot and I really did enjoy the Convention and the hospitality suite and the entertainment. Hopefully my complaints will be taken into consideration (regarding the food mostly) and future Conventions will be equal (or close to restrictions permitting) for those with diet restrictions. Thank you for the opportunity to voice my concerns. Ronda MacDonald Chapter 56/001</p>	10/25/2015 9:36 AM

Convention 2015

67	<p>I truly believe in an election you it must be extended by an extra day as Thursday is so long of a day. The socialization of union members is very important and I was barely able to attend the various hospitality suites due to the sheer exhaustion particularly surrounding the late evening bear pit and then having to get up early to do the voting process. Many of the items above that were marked with low marks were around the way the Shaw Centre does things. For instance the chairs they use are completely unacceptable to sit on a FOLDING chair for that many hours in a day. I have never attended such a large formal function and only had a folding chair with the exception of convention. This is particularly tough for the health care workers as we are not used to sitting much at all and then to sit on the awful seats almost cripples you by the end of convention. I also feel that it was a disgrace that so many members left the awards dinner so early. It was disrespectful to all those life members and award winners. I believe it was partially to do with the length of the day following an extremely long day previously. However, there are many of the same people who leave year after year so they can rush to the hospitality suites to drink. Lastly, the whole elevator, escalator business is a joke. I cannot believe our members with mobility issues had to put up with what was offered. We as a union are fighting everyday for handicapped accessibility every where and we did not offer that to them. I do understand that this was not any fault of the union but am disappointed in the Shaw to not make better arrangements for large conventions. I would also strongly suggest to have a parliamentarian up front with the executive group as that would have saved time. I was also very discouraged at the ice breaker that when it came time for the door prizes members names that were not there to collect their prizes were given the opportunity to collect them later as the names were re read much later before being redrawn. I believe this was unfair to the rest of the members who were told you must be in attendance to win. The worst part about this was this was one of the first impressions of the new delegates. I noticed as well that members up at the mic were wanting to do points of personal privilege and were told it was not an appropriate time yet we waited several minutes for committees to get to the front. Would that not have been a better time to do these announcements. Just my personal opinion. As far as the food goes, the Thursday night supper was awful in my opinion. However, I did feel that the rest of the food was decent. I did feel for the sit down meals that it was not well done for timing. It took far too long. On many occasions several members had already completed their meals and other members had not even been close to getting their entrees. I apologize for the negativity as there were many things done well. Registration was great. The business office as always was very efficient. I also enjoyed not having to purchase raffle tickets etc. Overall I appreciate all that was done in the organization of this as I know it takes hours and hours of work. Thank you again for everything as its always a wonderful learning experience. Kudos and congratulations to all on a job well done.</p>	10/25/2015 9:31 AM
68	<p>I think we should supply coffee in the plenary, especially when there are no breaks except at meal times.</p>	10/24/2015 11:29 PM
69	<p>Although not likely, it would be nice to have everyone staying at the same venue.</p>	10/24/2015 11:11 PM
70	<p>This year was the worst with the food, servers were limited, seating for lunch was limited. I went through the whole hall looking for a seat and all the tables were empty and were holding. I went in the hall way to eat my lunch. I went back to some of the tables, and some their friends never showed up for those seats. I SUGGEST NEXT YEAR, ALL THE TABLES SHOULD BE NUMBERED, AND EACH PERSON GIVEN A NUMBER ON THEIR VOTING CARD. (8 OR 10 PERSONS TO A TABLE). THIS WILL EASE THE STRESS AND AVOID PUSHING AND GETTING RUN OVER DURING LUNCH, BECAUSE EVERYONE IS RUSHING TO GET A TABLE SAVE. THE DELEGATES ARE NOT STRESSING OVER THE LINE UP FOR FOOD too much, BUT STRESSES OUT FOR THE TABLE. EXTRA TABLES FOR VISITORS SHOULD BE PUT IN EACH DAY, AS THERE ARE MORE AND MORE EACH DAY. Given a number for a table, we get to know other delegates and not hanging out with the same friends or group each day.</p>	10/24/2015 10:20 PM
71	<p>GREAT JOB</p>	10/24/2015 8:18 PM
72	<p>The special dietary needs was handled poorly....every time there was a meal in the Hall I had to explain what I couldn't eat...either to the server at the table (more than three times each time :(or the the servers at the back....when I had to explain it tableside I then became the topic of conversation for at least 20 minutes...I have a right to eat in peace with being put on the spot...there was a language barrier, I understand that...but come on....it was uncomfortable for me everything ?? I took the time to fill out the form online prior to Convention. When Delegates were at the mic and forgot to say their last name and where they were from, people SHOUTED ORDER! ORDER! Like some ghastly crime was being committed....can the Chair calmly ask the Delegate their name? Jason Heinstad was rude when asked questions...he was defensive and abrupt....I found that outrageous...some one should remind him that he is a couple to me to the Members...his expressions and mannerisms were quite noticeable up on the jumbo-Tron...I was embarrassed for him...he presented as a spoiled brat. When it came time to pickup our luggage it would have been helpful to be told in a more noticeable manner that there were two different lines depending on the number of your ticket...that created quite a lot of upset. There should have been more seating in the dining hall. The social events should have a time limit with respect to alcohol being served/consumed..we were there to do important Union work...sad to see that it turned into a drunken stupor for many ?? The food servers should have worn hair nets and should have had better hygiene. I observed many of them picking their faces, wiping their noses and touselling their hair then handling the rims of cups/glasses ??</p>	10/24/2015 7:37 PM

Convention 2015

73	If registration were to last until 8:30 Wed., several of our members would have been able to have registered that night, so ? other Locals. As for the meals, first lunch, barely got people through in time. Needed at least 2 more serving lines. Seats for lunch felt not enough. I guided people to use spots used once so they could sit down. Shared clean cutlery. the other lunches seemed to flow a bit better. Of course, our members still try to save spots and end up with them wasted. Aware how much this is put out to them but... Supper before bear pit..we got our supper at 6:25, and had to be back in at 6:30. We grabbed our bun and went back to the bear pit. Awards Night went better. But it always seemed the Shaw was short-staffed. All in all, awesome! The new delegates enjoyed it immensely. We had a great democratic event!! Glad to see the incumbents back in. Let's go AUPE!!!	10/24/2015 7:28 PM
74	Just an idea for the people with allergies. If they could have a designated spot for organized lunches and suppers. I have noticed that they all seem to be from different locals, yet still a couple from each one (so as not to be singled out or alone). This way they all have something in common, get to meet new people and should not have to worry if things are safe to eat or not. Would maybe be easier on the people serving them as well. I do not have any allergies but some of the people I was with did, some minor and some more severe. Just a thought.	10/24/2015 7:02 PM
75	When you say you require a special meal and after you stand in that line to be told they are not serving diebetics, taking over an hour to get food after 2 line ups is dangerous, if we aren't going to consider that as a meal priority then we should have a line up so we can get the food in a short period of time. Diebetics need to eat on a regular basis and long waits put them in dangerous situations . Transportation to and from convention when we need to be on the floor to do business or have been on the floor for over 12 hours and need to get back to rest, having 4 buses to transport 900 plus people is unreasonable,unjust and not practicle. Buses overloaded is unsafe, and is a OHS issue which needs to be looked at before next year. I realize we tried to do the best we could with this venue , but why didn't we utilize the freight elevators, instead of the only elevator available for people who could not or should not have attempted the stairs. Again this is an OHS issue! We talk the talk about OHS we need to walk the walk !	10/24/2015 1:54 PM
76	Pick up special dinner were great At the served meals confusion over whether dishes met dietary restrictions required. Servers not well informed when asked about meals and not ready to provide or find the meals with dietary exclusions	10/24/2015 1:53 PM
77	Pick up special dinner were great At the served meals confusion over whether dishes met dietary restrictions required. Servers not well informed when asked about meals and not ready to provide or find the meals with dietary exclusions	10/24/2015 1:52 PM
78	Venue ongoing issues with elevators / escalators , out of 4 conventions I have attended over 8 years always a problem. Bathroom line ups and issues no t-paper / paper towels. Seating for dinner same as previous years persons pushing to get to specific tables. Very rude to members if they are not part of their group/chapter/local. May be would be better to have organized seating and line ups to buffet line up by chapters locals. Meals were not good on day two. Left hall hungry on Thur. Evening plain iceburg lettuce plate with less than a teaspoon of ground carrot on edge of plate. Mystery meat soggy meat/sauce sandwich was left untouched. Other members gave their bun to the homeless on street. Desert picked out a couple of berries from cornstarch soggy pie. Best part of meal was my butter less bun. No tea or coffee was brought to table even after requesting drinks. Speakers nominees to limit their time to less time, maybe place a information sheet at table of new life time members. And quick acceptance . Sumanuck award to have honor guard come in directly after dinner./ bring back colour party and drummers to prade. Busing still lacking organization drivers confused, regarding route.	10/24/2015 1:49 PM
79	I believe that the fundraiser the night of the awards supper should have squished by Guy! If it offended Sister and Brothers than is should have been stopped that night not in the morning. I donated my hard earn money to see the executive support equal women's issues. Secondly. The food was horrible. The meat balls were raw, we had 4 people in our local were ill. This is unacceptable!!!! Thirdly! The body language of the executive Secretary-Tresurer was disgusting	10/24/2015 1:48 PM
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82	For some reason the service from the Shaw in regards to food service was lacking this year compared to previous years. There were fewer servers causing both dinner to take a very very long time before everybody got their food. The food itself I would say was poorer quality as well. Pulled chicken sandwich and weed salad for a dinner just doesn't seem right, that seems like more of a lunch item. Last year I took part in the dietary needs program and they went to the extreme and because if that I didn't sign up again this year... I hear it was the same. I'm hoping the Shaw conference centre will have their escalators working for next year.	10/24/2015 1:46 PM

Convention 2015

83	Complaints No complimentary water at the hotel, some rooms had no mini fridges, the rooms are not sound proof (Chateau Lacombe) Food offered was not very appetizing. Hospitality suit ran out of select types of alcohol. Over all I had a great experience!	10/24/2015 1:46 PM
84	The food at the Shaw was not acceptable. The response to diet requests was non existent and the lack of staff serving with knowledge also unbelievable. Just because we are in a contract with a company doesn't mean the food provided should be less in quality	10/24/2015 1:42 PM
85	Yes when you call up the Life Members please have chairs for the recipients and presenters to the left of the stage so they can sit while all the speeches happen. Blocks view of those in the corner as well as they are usually our senior members. Please put the Constitution page number that the resolution being dealt with is on right next to the Delegates voted boxes. Leave the lights on all the numbered question podiums so the stage can see them all the time. No need to bring them up and down as it does not help the Chair. Drives the lighting guy crazy. You have someone writing them down to help the Chair keep track already.	10/24/2015 1:42 PM
86	The business of convention needs to be our priority. Awards should be done respectfully for those attending. Time must be given for convention resolutions, and many other frivolous items took time and attention away from the important work.. Perhaps having the hospitality suite open after other events FINISH would be appropriate. (Bear pit, awards night). If awards are important, then perhaps it should be a part of convention for all members not a select few whose locals can afford it.	10/24/2015 1:33 PM
87	Good experience overall and enjoyed first time as convention. Very inconvenient to not have working amenities (bathrooms/escalators) especially with the cost associated with this. Need assigned seating for meal times as it was very chaotic and lots of people didn't have places to eat. Food was very mediocre and coffee/tea would have been wonderful in the morning along with the water provided. AUPE Clothing store items are poor quality and larger sizes were not available.	10/24/2015 1:33 PM
88	It was good however the food Need's to be improved. The way the Dining Hall is set up is terrible, you lose your seat when you get up to stand in line. The lines that go through making it hard to get to your table. Coffee through out the day would be go as well. AUPE clothing needs to have larger women's sizes please	10/24/2015 1:33 PM
89	I was disappointed in the sound quality and video time . As professional audio and video technician, I know there are ways to have this work cleanly. Cameras and mics should work seamlessly and almost automatically. Both should be on and focused with a push of a button.	10/24/2015 1:33 PM
90	The business of convention needs to be our priority. Awards should be done respectfully for those attending. Time must be given for convention resolutions, and many other frivolous items took time and attention away from the important work.. Perhaps having the hospitality suite open after other events FINISH would be appropriate. (Bear pit, awards night). If awards are important, then perhaps it should be a part of convention for all members not a select few whose locals can afford it.	10/24/2015 1:32 PM
91	Expecting delegates to stay engaged when the agenda is over 12 hours long - also we expect our employers to give us breaks but no breaks are scheduled into the agenda for delegates, with the exception of meal breaks	10/24/2015 1:30 PM
92	This is my first year on local council and was my first AUPE convention. It was an incredible experience and I thank you immensely for the opportunity. In turn, I will take what I have learned and move forward within this great union taking part in more opportunities, more education and getting as involved as much as I possibly can. In Solidarity	10/24/2015 1:29 PM
93	I would like to make a suggestion about the saving of seats at meal times. I realize that the idea is to mingle and talk to other people in the union, although for the most part people want to sit with their fellow delegates in their group. My suggestion would be for assigned tables for every local that way ther would be no one without a seat and there would be no tipping the chairs and rushing to get tables etc. We have lots of time at the mixers and things to mingle with other people. I also believe this would keep more people on the convention floor rather than leaving early to save tables. Thank you for giving me the opportunity to give my opinion.	10/24/2015 1:28 PM
94	My only concerns with convention would fall on the venue that it's held in with the lack of other ways to have members moved though the building with disabilities Secondly with the meals and lack of seating for members to sit and eat Third with the sute service was not even offered for the hotel our local was staying in On a positive note I am always humbles and honoured to attend any part of union activities including convention I think all the AUPE staff do a wonderful job ALWAYS !!!!! Keep up the great work you do ??	10/24/2015 1:28 PM
95	It was a great learning experience...	10/24/2015 1:26 PM
96	Our room.. no fridge no water no sound barrier you could hear all the hall way sounds. Other delegate rooms had water and fridges. Chateau Lacombe. I appreciated the meals a few of the meals where not well tasting.	10/24/2015 1:26 PM
97	Thank you to the organizers and I'm proud to be part of a great democracy	10/24/2015 1:23 PM
98	Over all I enjoyed the convention. There are some small things that were small issues Women's washrooms access Escalators being out of order	10/24/2015 1:22 PM

Convention 2015

99	Seats very low for taller people. Meals not exceptional	10/24/2015 1:22 PM
100	The food before the bear pit was not the best. We had to wait a long time for sub standard food. The rest of the meals were excellent.	10/24/2015 1:21 PM
101	Something needs to be done about the Merriott and the credit card fiasco. Also, the meal and service on Thursday evening was terrible and horribly disorganized. It was much better for Friday and Saturday.	10/24/2015 1:20 PM
102	Awards banquet - too long, give life members seats while waiting to go on the stage. Long time to stand	10/24/2015 1:20 PM
103	Food was horrible. \$75 per plate was absurd. Steak tasted like liver. Only edible food was the buns. I am not a picky eater but this was unbelievably gross!	10/24/2015 1:20 PM
104	Move back to the hall we were in before. There is no convenient bathroom for the ladies lots of line ups very dirty no toilet paper.	10/24/2015 1:18 PM
105	Not enough seating during lunch. Evening dinners I noticed that there was not enough staff working. The staff that were working did a wonderful job	10/24/2015 1:18 PM
106	Very unhappy with shaw centre food poor, service poor, ask for milk and get told no ask for tea and don't Get any. The award banquet food was the best meal of whole conference, no escalators unacceptable also maybe time to find a new venue I believe shaw knows we will come here so there service is declining each year.	10/24/2015 1:18 PM
107	More coffee available please	10/24/2015 1:18 PM
108	The food was very bad, meat was not cooked, line up for dietary issues was long and wait time was long.	10/24/2015 1:17 PM
109	I would like for the organizers to consider putting a reserve sign at awards night for Environment committee, OH&S etc. On election year, i would like to see at the candidates forum, questions entered into a box and three questions drawn for the candidates to speak too. Important to limit the evening. People are exhausted. I was sad to see no 50/50 raffles this year. The red plastic wrist band for the hospitality room limits people not being able to bring their spouse/partner. Thank you all for the hardwork and a great convention!	10/24/2015 1:14 PM
110	8 hour day is long enough. 12 hours is too long.	10/24/2015 1:12 PM
111	Try to have more seating if it is known how many people are at convention. Also have dinners as buffet like lunches. The banquet being a sit down is very nice. I very much enjoyed this experience. Thank you ????	10/24/2015 1:10 PM
112	It was very exciting to see the AUPE process and how things work.	10/23/2015 10:40 AM

As per my conversation with Kaitlin, please see below.

Thank you,
Kim

AUPE Resource Centre
10451-170 St. Edmonton, AB
[1\(800\)232-7284](tel:18002327284)

----- Forwarded Message -----

From: "mr roberto saavedra" <mr.roberto.saavedra@gmail.com>
To: rc@aupe.org, sinzen@outlook.com
Sent: Tuesday, October 27, 2015 1:18:52 PM
Subject: Feedback - Contact us

Email from website

From: Roberto Saavedra <mr.roberto.saavedra@gmail.com>
Subject: Feedback

Good day,

As a recent first time delegate to the convention that took place during last week I feel that the overall experience has left me with many more questions regarding the union, its practices, and a few other things which I am sure will come to my mind over the course of the next few days ahead. Without wasting much of anyone's time let's jump right into it.

How is it that a room of a thousand can accurately represent what the wants and needs of the majority of the union members that have little or no information from stewards and delegates that appeared to be in it for themselves; protecting their own interests and not that of the members across the province? Do we not have the technology and the capacity, along with the resources, to inform all members and invite them to vote on the executives?

According to all the financial reports it would appear that we do have something available that would allow us to explore a more deeper rooted communication down to individual members so that decisions can be made as a whole, united, where every single member has a voice, not through their stewards or delegates but direct. Not behind closed doors but open, sincere, on-the-fly communication that would lead to accurate representation.

My time at the convention have been an experience and I am slightly disgusted by the behaviours shown during the discussions from both the elected council and a few from the crowd as they appeared to possibly have forgotten why they were there due to overindulgence from the prior night; distractions or otherwise. How can one make a sound decision on anything when their minds are still foggy from the night before? When people are coming and going from the hall while decisions are being voted upon that shape the future of the union? When everyone is too concerned about getting to the other hall before the food runs out?

Now that I have been given a chance to speak my mind, such as those that boldly stepped up to the microphones, I feel as though a disservice has been done to all members across the province. I will be sharing my experience with those that know me locally and engaging them for suggestions that I will be forwarding to you as well as others I know of within AUPE.

Throughout my life I have always kept an open mind and welcomed new experiences; I have stepped up to the challenges that have presented themselves along the way and have enjoyed finding solutions to problems that others claim to be impossible. With this said, I will continue to educate myself and take the courses offered through AUPE, in addition to continuing my role within my local yet I will not attend another convention until all members can attend, enjoy and offer their input that will shape the future of AUPE for without accurate mass representation these last few days are null.